



Hosted IP Telephony

A feature rich business IP communication service designed for robust business applications from small single site to large multi-site and call centre operations.

Rosecom's Hosted IP Telephony provides both telephony and multi-media services over secure carrier class infrastructure. As well as cost savings, our IP services provide innovative communication solutions for home workers, remote workers, international travellers as well as office based workers.

Key Features:

- Full PBX functionality
- Video and group conferencing
- Whiteboard collaboration and file sharing
- Choice of packages to suit requirements
- Remote web access
- Self management tools
- Highly scaleable
- Secure environment
- Hard and soft phones

Key Benefits

- **Lower costs** With a hosted solution, organisations can gain access to advanced IP based applications without needing to make a capital investment, and ongoing management and maintenance overheads are lower
- **Security** Rosecom's IP Telephony VPN delivers secure routing and remote access over public IP networks, ensuring that communication remains as secure and safe as if it were on a private network
- **Access to advanced features** Rosecom's Hosted IPT service uses advanced telephony features to deliver functionality equivalent to the traditional corporate PBX: this enables smaller companies for the first time to cost-effectively gain access to a wide range of functionality, including conferencing, collaboration, incoming call management, home workers etc, enabling your business to operate more efficiently
- **Increased productivity** Office communications can be enhanced by multimedia applications, to improve staff productivity, make collaboration more effective and support advanced contact centre functionality

- **Step by step migration** With Rosecom's hosted services, customers can continue to use the features of their installed equipment, such as PBXs and routers – our IP based applications support all kinds of phones, including analogue and digital handsets, so organisations do not have to change out their existing infrastructure
- **Reliability** All elements of Rosecom's hosted services platform are designed to achieve 99.999% availability – "carrier grade" as opposed to the "best endeavours" approach of other IP services, so customers can be confident of receiving a high availability service



- **Flexibility** You choose the functions you want and pay only for those. You get access to new technology and large company features at a fraction of the cost. Request only what your company needs now and just order more when or if you need it. No more equipment obsolescence and depreciation

The Nortel Pedigree

There is a growing proliferation of hosted IP platforms available however very few of these are designed for secure business communications. Nortel Networks has a unique pedigree which has given it an enormous advantage in designing and developing the world's most advanced and secure IP business platform. Nortel is the global leader in PBX design and manufacture and is a global leader in the design and supply of both fixed and mobile operator infrastructure.

The Rosecom service is very secure. It uses Nortel's highly regarded CS2K IP switch which services the Ministry of Defence in the UK. Being non proprietary SIP, it is compatible with numerous SIP phones.